



Client Feedback Form

Thank you for coming to meet with our team at Grow Support, we hope you've been able to leave today feeling we've made a difference. This form gives you the opportunity to provide real, unbiased feedback and helps our team improve and reflect on their practice to ensure you and everyone else we meet are receiving effective, quality care.

*Please fill out and place in the locked box at the office for the HR Team to pick up, or
Post feedback form to 1 Tina Avenue, Springwood QLD 4127
Scan and send feedback form to hr@growsupport.net.au or 0450 894 643*

Name _____ (Optional)

Counsellor Name: **Suzanne Utai / Gorgeous Schott** (Please circle)

Please place a mark in the box which most closely corresponds to how you feel about each statement

How well did your counsellor work with you?

Strongly Agree Somewhat Agree No Strong Feeling Somewhat Disagree Strongly Disagree

My counsellor was welcoming and put me at ease					
My counsellor listened to me effectively					
My counsellor understood things from my point of view					
My counsellor focused on what was important to me					
My counsellor accepted my thoughts and feelings					
My counsellor followed my lead during our sessions whenever it was appropriate					
My counsellor followed up with me in a timely manner and did not leave too much time between sessions					
I felt safe and trusted my counsellor to keep my discussion private and confidential					
I felt I could be myself with my counsellor					
My counsellor helped me with the issues I was dealing with which lead me to seek counselling					

Overall Satisfaction

Very Satisfied Somewhat Satisfied No Strong Feeling Somewhat Dissatisfied Strongly Dissatisfied

My overall level of satisfaction with the service provided by my counsellor is					
Based on my experience, I would recommend my counsellor to others (Please circle)		YES		NO	

Other Comments Write below or send 'CONFIDENTIAL FEEDBACK' to our HR Team at hr@growsupport.net.au

Grow Support Incorporated is not a crisis service/centre. If you feel you or one of your family members are in danger to themselves or others please call 000 to seek professional help immediately.